

2 November 2015

To All CIQA Members

  
CIQA Ltd

## ISO 9001:2015

As you may know, the new ISO 9001:2015 Standard was released towards the end of September.

We have three years to implement these changes required but, obviously, we have already started looking at how the changes will affect us all. The updating of the 9001 core documents at the end of 2013 was made with 9001:2015 in mind and we hope that the changes will not prove onerous. We shall be working closely with EQA whilst we prepare the revised documentation and have a meeting arranged with them in March 2016.

ISO plan to have all future management systems working from an ISO document called "Annex SL". The following format will be used for each management system standard:

1. **Scope**
2. **Normative references**
3. **Terms and definitions**
4. **Context of the Organisation**
5. **Leadership**
6. **Planning**
7. **Support**
8. **Operation**
9. **Performance Evaluation**
10. **Improvement**

*"Context of the Organisation" requires you to consider the internal and external aspects that can have an impact upon your business. You need to be able to show that you understand your business, any threats it may face (eg economic) and the needs and expectations of interested parties (eg customers).*

*"Leadership": Under the revised Standard, top management will be responsible for managing the management system. There is no longer a requirement for a Management Representative in the new Standard. However, this does not prevent practices from choosing to retain the role if they so wish but they must just be aware that some responsibilities, which have in the past been assigned to the management representative, will now be the responsibility of top management.*

*The other terms are already familiar.*

We will come back to you with an update next spring following our meeting with EQA.

In the meantime, if you have any queries, please do not hesitate to contact us.

Email: [alison@ciqa.eu](mailto:alison@ciqa.eu)  
Phone: 01932 231361